

Terms & Conditions

Altara Markets Ltd. | Saint Lucia | Version 1.0 | Effective 16 August 2026

These Terms govern access to Altara Markets Ltd. websites, portals, trading-related services and client-facing systems.

COMPANY	Altara Markets Ltd.
REGISTERED / OPERATING LOCATION	Rodney Bay, Saint Lucia
WEBSITE	altaramarkets.com

IMPORTANT This document forms part of the contractual and/or policy framework applicable to clients and users of Altara Markets Ltd. services, subject to applicable law.

1. Scope and Acceptance

These Terms & Conditions apply to every person who accesses or uses the Company's website, Client Portal, CRM, communications, trading-account services or related facilities. By opening an account, accessing a service, or electronically accepting these Terms, the client agrees to be bound by them together with the Client Agreement and the policies incorporated by reference.

If a mandatory rule of applicable law conflicts with these Terms, the mandatory rule prevails to the extent of the conflict. No provision is intended to waive a right that cannot lawfully be waived.

2. Eligibility and Client Representations

- The client must have legal capacity to contract and must provide complete, accurate and current information.
- The client represents that opening and using the account is lawful in the jurisdiction from which the client acts and that the client is not using false, borrowed or concealed identity information.
- The Company may decline, restrict or terminate access where legal, compliance, sanctions, fraud, credit, operational or risk concerns arise.

3. Nature of Trading and Execution

Trading in foreign exchange, contracts for difference and other leveraged products is speculative and high risk. Prices, spreads, margin requirements, leverage, trading hours and execution conditions may change according to market conditions, liquidity, product specifications, counterparties and risk controls.

Orders may be executed, rejected, partially filled, requoted where technically applicable, delayed, slipped or closed under the relevant trading conditions. The Company does not promise execution at a displayed or requested price where the market has moved or liquidity is unavailable.

4. Client Instructions and Account Security

The client is responsible for credentials, devices, passwords, one-time codes and access to the account. Instructions authenticated through the Company's systems may be treated as instructions from the client unless the Company has actual notice of compromise. The client must notify the Company promptly of suspected unauthorized access.

- Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia
- **Registration No.:** 2026-00505
- **Office:** +44 20 3097 1344
- **WhatsApp:** +20 104 139 3876
- **Email:** info@altaramarkets.com
- **Website:** www.altaramarkets.com

5. Market Abuse and Prohibited Conduct

- No use of the services for fraud, money laundering, sanctions evasion, abusive trading, manipulation, exploitation of manifest pricing/technical errors, unauthorized automation, account sharing intended to defeat controls, or unlawful activity.
- The Company may investigate suspicious activity and take proportionate protective action, including restricting functions, cancelling clearly erroneous transactions where legally and contractually permitted, requesting evidence, or terminating the relationship.

6. Fees, Charges and Taxes

The client is responsible for applicable spreads, commissions, swaps/financing, conversion charges, payment-provider fees, network fees, bank charges and taxes disclosed or otherwise properly applicable. Charges may differ by account type, instrument, payment rail and jurisdiction.

7. Service Availability and Technology

Electronic services may be interrupted by maintenance, internet failure, telecommunications failure, cyber incidents, exchange/venue outages, third-party failures, extreme market conditions or events beyond reasonable control. The Company will use reasonable operational measures but does not warrant uninterrupted availability.

8. Intellectual Property

Website content, branding, software interfaces, documents and materials made available by the Company remain the property of the Company or its licensors. Clients receive only a limited, revocable right to use them for their intended personal/account purpose.

9. Suspension and Termination

The Company may suspend or terminate a relationship where required by law, compliance obligations, sanctions, fraud concerns, material breach, abusive conduct, non-payment, security risk or operational necessity. Termination does not extinguish accrued rights, outstanding balances, open-position consequences or record-retention obligations.

10. Limitation of Liability

To the maximum extent permitted by applicable law, the Company is not liable for indirect, incidental, special or consequential loss arising solely from market movement, client decisions, third-party systems, telecommunications failures or events outside reasonable control. Nothing excludes liability that cannot legally be excluded, including liability arising from fraud or other non-excludable conduct.

11. Amendments

The Company may amend these Terms for legal, regulatory, risk, product, technology or operational reasons. Material changes will be communicated or published through an appropriate channel. Continued use after the effective date may constitute acceptance where permitted by law.

12. Governing Framework

The relationship is subject to the Client Agreement, these Terms, the Risk Disclosure, AML Policy, Privacy Policy, Deposit and Withdrawal Policies, Conflict of Interest Policy and other applicable policies. In case of inconsistency, the Client Agreement prevails unless a specific policy expressly states otherwise.

Legal review note: This document is designed as an operational legal draft for CRM deployment. It should be reviewed by qualified counsel for Altara Markets Ltd. before final public/client use, particularly for cross-border solicitation, licensing, consumer protection, privacy, tax and dispute-resolution requirements.

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DOCUMENT APPROVAL / ELECTRONIC SIGNATURE

AUTHORIZED SIGNATORY	
DATE	

AUTHORIZED SIGNATURE / COMPANY SEAL



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