ALTARA
MARKETS
TRADE GLOBAL. GROW TOGETHER.

Altara Markets Ltd

- Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia
- **Registration No.:** 2026-00505
- **Office:** +44 20 3097 1344
- **WhatsApp:** +20 104 139 3876
- **Email:** info@altaramarkets.com
- **Website:** www.altaramarkets.com

Client Agreement

Altara Markets Ltd. | Saint Lucia | Version 1.0 | Effective 16 August 2026

This is the principal client contract for account opening and use of Altara Markets Ltd. services and is intended for electronic acceptance in the CRM.

COMPANY	Altara Markets Ltd.
REGISTERED / OPERATING LOCATION	Rodney Bay, Saint Lucia
WEBSITE	altaramarkets.com

IMPORTANT This document forms part of the contractual and/or policy framework applicable to clients and users of Altara Markets Ltd. services, subject to applicable law.

1. Parties and Contract Formation

This Client Agreement is entered into between Altara Markets Ltd. (the "Company") and the person or entity accepted by the Company as a client (the "Client"). The Agreement becomes effective when the Company accepts the Client's application and/or the Client electronically accepts the Agreement through the CRM or Client Portal.

2. Client Information and Due Diligence

The Client must provide identification, proof of address, contact details, tax/residency information, source-of-funds information and any additional information reasonably requested for KYC, AML, sanctions, fraud prevention, payment verification or legal compliance. The Company may delay activation, deposits, withdrawals or other functions until required checks are completed.

3. Services

Subject to account approval and the products made available to the Client, the Company may provide access to trading-related services, platforms, account administration, pricing and execution facilities. Availability of a product does not constitute personal investment advice or a recommendation that it is suitable for the Client.

4. No Guarantee; Client Decision-Making

The Client acknowledges that no employee, representative, introducing party, website statement, historical result, illustration, marketing material or third-party communication constitutes a guarantee of profit, return, recovery of loss, maximum drawdown or trading outcome. Past performance does not guarantee future performance.

5. Leveraged Trading Risk

The Client understands that leveraged Forex/CFD trading can result in rapid and substantial losses and may result in loss of all funds allocated to trading. The Client must not trade with funds the Client cannot afford to lose. Margin requirements and liquidation/stop-out levels may change in accordance with product and risk parameters.

6. Orders and Execution

Execution depends on market liquidity, pricing sources, counterparties, technology and market conditions. The Client accepts the risk of slippage, gaps, widened spreads, delayed execution, partial fills, rejected orders, market closure, price differences and execution at the next available price. Stop-loss orders do not guarantee a specific exit price.

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7. A-Book, B-Book and Execution Arrangements

The Company may use different lawful execution and risk-management arrangements, which can include transmitting or hedging exposure with liquidity providers and/or managing exposure internally. The Company's hedging decision

does not alter the Client's contractual trade with the Company where that is the applicable execution model. Potential conflicts arising from execution and risk management are addressed in the Conflict of Interest Policy.

8. Account, Margin and Positions

The Client is responsible for monitoring equity, margin, free margin, open positions and account notifications. The Company may close or reduce positions when margin/stop-out thresholds are reached or when reasonably necessary for risk, legal or market-integrity reasons, subject to applicable terms.

9. Deposits and Withdrawals

Deposits and withdrawals are governed by the Deposit Policy, Withdrawal Policy and AML controls. The Company may require withdrawals to be returned to the original funding source where practicable, verify beneficial ownership, reject third-party funding, request source-of-funds evidence and delay processing while legitimate compliance reviews are ongoing.

10. Crypto and Payment Providers

Where virtual-asset or third-party payment methods are offered, the Client accepts blockchain/network risk, wallet-address risk, confirmation delays, conversion risk, third-party provider terms and applicable fees. The Client must verify network and asset details before sending funds. Transactions sent to an incorrect address or unsupported network may be irrecoverable.

11. Communications and Electronic Records

The Client consents to electronic communications through email, portal, CRM, platform notifications or other approved channels. Electronic records, system logs and audit trails may be used as evidence of instructions, notices and acceptance, subject to applicable law.

12. AML, Sanctions and Fraud Controls

The Client must not use the account for money laundering, terrorist financing, sanctions evasion, fraud, layering, pass-through activity or activity for another undisclosed beneficial owner. The Company may conduct screening, enhanced due diligence, transaction monitoring and reporting where legally required.

13. Conflicts of Interest

The Client acknowledges that conflicts can arise from execution arrangements, commercial relationships, introducing brokers, affiliates, remuneration or internal risk management. The Company maintains measures intended to identify, prevent or manage material conflicts and provides further information in its Conflict of Interest Policy.

14. Client Money and Payment Processing

Funds may pass through banks, payment service providers, virtual-asset providers or other approved payment channels. Processing time and settlement depend on the relevant provider and compliance checks. Nothing in this Agreement should be interpreted as a guarantee against insolvency or operational failure of an independent third-party provider.

15. Complaints

Complaints should be submitted through the Company's designated complaints channel with sufficient detail and supporting evidence. Complaints are handled under the Complaints Policy. Making a complaint does not prevent the Company from taking legitimate risk, AML or security measures.

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16. Default and Termination

Events of default may include material breach, false information, unlawful conduct, payment reversal, abuse, sanctions concerns, insolvency-related events or failure to satisfy legitimate compliance requests. The Company may restrict or terminate services and deal with open positions and balances in accordance with this Agreement, applicable policies and law.

17. Limitation and Preservation of Rights

The Company is not responsible for losses caused solely by market movement, Client trading decisions, force majeure or independent third-party failures outside the Company's reasonable control. No clause excludes or limits liability where exclusion or limitation is prohibited by applicable law.

18. Governing Law and Dispute Resolution

Unless mandatory law requires otherwise, this Agreement is intended to be governed by the laws applicable to the Company in Saint Lucia. The parties should first use the Company's complaints process. Any jurisdiction or forum clause must be applied subject to mandatory consumer, regulatory and private-international-law rules applicable to the Client.

19. Incorporated Policies

The Terms & Conditions, AML Policy, Disclaimer, Privacy Policy, Risk Disclosure, Cookie Policy, Bonus & Credit Policy, Deposit Policy, Withdrawal Policy, geographic client policies, Complaints Policy and Conflict of Interest Policy are incorporated into this Agreement to the extent applicable and made available to the Client.

20. Entire Agreement and Severability

This Agreement and incorporated policies form the contractual framework between the parties regarding the covered services. If a provision is invalid or unenforceable, it will be limited or severed to the minimum extent necessary without invalidating the remaining provisions.

Electronic Acceptance and Client Acknowledgment

Where this document is presented through the Client Portal or CRM, the client confirms acceptance by ticking the applicable consent box, applying an electronic signature, clicking an acceptance button, or otherwise completing the electronic acceptance process. The Company may retain the accepted document version, timestamp, account identifier, device/session information and other audit-trail data available through its systems or service providers, subject to applicable privacy law.

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I confirm that I have reviewed this document and accept the applicable terms and acknowledgments contained in it.

CLIENT FULL LEGAL NAME	
TRADING ACCOUNT / CLIENT ID	
EMAIL	
DATE	17-08-2026

CLIENT HANDWRITTEN SIGNATURE / ELECTRONIC ACCEPTANCE

Legal review note: This document is designed as an operational legal draft for CRM deployment. It should be reviewed by qualified counsel for Altara Markets Ltd. before final public/client use, particularly for cross-border solicitation, licensing, consumer protection, privacy, tax and dispute-resolution requirements.

DOCUMENT APPROVAL / ELECTRONIC SIGNATURE

AUTHORIZED SIGNATORY	
DATE	17-08-2026

AUTHORIZED SIGNATURE / COMPANY SEAL