



MARKETS

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Altara Markets Ltd

- Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia
- **Registration No.:** 2026-00505
- **Office:** +44 20 3097 1344
- **WhatsApp:** +20 104 139 3876
- **Email:** info@altaramarkets.com
- **Website:** www.altaramarkets.com

Privacy Policy

Altara Markets Ltd. | Saint Lucia | Version 1.0 | Effective 16 August 2026

This policy explains how Altara Markets Ltd. collects, uses, shares, protects and retains personal information in connection with its client and website services.

COMPANY	Altara Markets Ltd.
REGISTERED / OPERATING LOCATION	Rodney Bay, Saint Lucia
WEBSITE	altaramarkets.com

IMPORTANT This document forms part of the contractual and/or policy framework applicable to clients and users of Altara Markets Ltd. services, subject to applicable law.

1. Categories of Personal Data

- Identity data: name, date of birth, nationality, identification/passport details and photographs.
- Contact and residence data: address, email, telephone and proof-of-address information.
- Financial data: bank/payment details, funding history, source-of-funds/wealth evidence and transaction records.
- Trading/account data: account identifiers, positions, orders, balances, platform and CRM records.
- Technical data: IP address, device/browser information, session logs, security events and cookies.
- Compliance data: KYC results, sanctions/PEP screening, risk classifications and investigation records.

2. Purposes of Processing

Personal data may be processed to open and administer accounts, verify identity, provide services, execute instructions, process payments, manage risk, prevent fraud, comply with legal obligations, communicate with clients, handle complaints, secure systems, maintain records and improve operational services.

3. Legal Grounds

Depending on applicable law and context, processing may be based on performance of a contract, compliance with legal obligations, legitimate interests such as fraud prevention and system security, and consent where consent is the appropriate legal basis.

4. Sharing of Data

Data may be shared on a need-to-know basis with banks, payment service providers, KYC vendors, hosting/CRM/platform providers, professional advisers, auditors, affiliates, counterparties and competent authorities where necessary and lawful. Service providers should be subject to appropriate confidentiality and data-protection obligations.

5. International Transfers

Because services and vendors may operate across jurisdictions, personal data may be transferred internationally. The Company will seek appropriate contractual, technical or legal safeguards where required.

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6. Retention

Personal data is retained only for as long as reasonably necessary for the purposes collected, contractual administration, dispute management, fraud prevention and legal/compliance record-keeping obligations. Retention periods may continue after account closure.

7. Security

The Company uses reasonable administrative, technical and organizational measures such as access controls, authentication, logging and restricted permissions. No internet or electronic storage system can be guaranteed completely secure.

8. Client Rights

Subject to applicable law and exemptions, individuals may have rights to request access, correction, restriction, objection, deletion or information regarding processing. Some requests may be limited where retention is required for AML, legal claims, fraud prevention or other lawful obligations.

9. Cookies and Tracking

Website cookies and similar technologies are addressed further in the Cookie Policy. Security, authentication and essential cookies may be necessary for portal functionality.

10. Contact and Updates

Privacy requests should be submitted through the Company's official support/contact channels published on its website or Client Portal. This Policy may be updated to reflect legal, operational or technology changes.

Legal review note: This document is designed as an operational legal draft for CRM deployment. It should be reviewed by qualified counsel for Altara Markets Ltd. before final public/client use, particularly for cross-border solicitation, licensing, consumer protection, privacy, tax and dispute-resolution requirements.

DOCUMENT APPROVAL / ELECTRONIC SIGNATURE

AUTHORIZED SIGNATORY	
DATE	

AUTHORIZED SIGNATURE / COMPANY SEAL



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