

- Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia
- **Registration No.:** 2026-00505
- **Office:** +44 20 3097 1344
- **WhatsApp:** +20 104 139 3876
- **Email:** info@altaramarkets.com
- **Website:** www.altaramarkets.com

# Deposit Policy

Altara Markets Ltd. | Saint Lucia | Version 1.0 | Effective 16 August 2026

This policy governs funding of Altara Markets Ltd. client accounts through approved payment channels.

|                                 |                         |
|---------------------------------|-------------------------|
| COMPANY                         | Altara Markets Ltd.     |
| REGISTERED / OPERATING LOCATION | Rodney Bay, Saint Lucia |
| WEBSITE                         | altaramarkets.com       |

**IMPORTANT** This document forms part of the contractual and/or policy framework applicable to clients and users of Altara Markets Ltd. services, subject to applicable law.

## 1. Approved Funding Methods

Deposits may be accepted only through payment methods displayed or approved by the Company, which may include bank, card, payment gateway and supported virtual-asset channels. Availability can vary by jurisdiction and provider.

## 2. Account Ownership

Funding should originate from a payment account, card or wallet attributable to the Client. The Company may reject or return third-party payments and may request proof of ownership or beneficial ownership.

## 3. KYC Before Credit

The Company may require completion of KYC, payment verification, sanctions screening, source-of-funds checks or other compliance procedures before crediting or permitting use of deposited funds.

## 4. Currency Conversion

Where the funding currency differs from the account or settlement currency, conversion may occur at the rate applied by the Company or payment provider together with any disclosed spread or fee. The final credited amount can differ from the amount sent.

## 5. Crypto Deposits

Clients must send only the supported asset over the exact network and to the exact address generated or designated for the transaction. Blockchain confirmations may be required. Transfers to the wrong network/address or of unsupported assets may be irrecoverable.

## 6. Processing Times

Displayed processing times are estimates, not guarantees. Banks, card acquirers, gateways, blockchain networks, compliance reviews, weekends and holidays can delay settlement.

## 7. Fees

The Client bears applicable bank, network, card, gateway, conversion or other disclosed charges unless the Company expressly states otherwise.

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## 8. Chargebacks and Reversals

A fraudulent or unjustified chargeback, reversal or payment dispute may result in restriction, investigation, recovery of amounts properly due, closure of positions where contractually permitted, and termination of the relationship.

## 9. No Cash / Unapproved Transfers

Clients should not send funds to personal accounts of employees, representatives or unrelated third parties. Only official payment instructions displayed or confirmed through Company-approved channels should be used.

*Legal review note: This document is designed as an operational legal draft for CRM deployment. It should be reviewed by qualified counsel for Altara Markets Ltd. before final public/client use, particularly for cross-border solicitation, licensing, consumer protection, privacy, tax and dispute-resolution requirements.*

## DOCUMENT APPROVAL / ELECTRONIC SIGNATURE

|                             |                      |
|-----------------------------|----------------------|
| <b>AUTHORIZED SIGNATORY</b> | <input type="text"/> |
| <b>DATE</b>                 | <input type="text"/> |

### AUTHORIZED SIGNATURE / COMPANY SEAL



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