Altara Markets Ltd

- Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia
- **Registration No.:** 2026-00505
- **Office:** +44 20 3097 1344
- **WhatsApp:** +20 104 139 3876
- **Email:** info@altaramarkets.com
- **Website:** www.altaramarkets.com

Withdrawal Policy

Altara Markets Ltd. | Saint Lucia | Version 1.0 | Effective 16 August 2026

This policy governs client withdrawal requests, verification, payment routing and legitimate compliance holds.

COMPANY	Altara Markets Ltd.
REGISTERED / OPERATING LOCATION	Rodney Bay, Saint Lucia
WEBSITE	altaramarkets.com

IMPORTANT This document forms part of the contractual and/or policy framework applicable to clients and users of Altara Markets Ltd. services, subject to applicable law.

1. Request Method

Withdrawals must be requested through the Client Portal/CRM or another Company-approved method. The Client is responsible for ensuring beneficiary, wallet and payment details are accurate.

2. Identity and Security Checks

The Company may require authentication, KYC completion, proof of payment-method ownership, wallet verification, source-of-funds/source-of-wealth evidence or other reasonable checks before releasing funds.

3. Return to Source

To reduce fraud and money-laundering risk, withdrawals may be returned to the original funding method up to the amount originally funded where practicable and permitted. Profits or excess amounts may be paid through another verified method in accordance with provider and compliance requirements.

4. Open Positions and Available Balance

Only amounts available for withdrawal after considering open positions, margin, pending transactions, fees, chargebacks and other properly due obligations may be withdrawn. A withdrawal request may be reduced or rejected if it would create an impermissible margin deficit.

5. Processing and Delays

The Company aims to process valid requests within its operational workflow, but completion may be delayed by compliance reviews, banks, payment gateways, blockchain congestion, weekends, holidays, incorrect details or third-party controls. No fixed completion time is guaranteed unless expressly stated.

6. Crypto Withdrawals

Crypto withdrawals are sent only to supported networks and verified wallet details. Blockchain transfers are generally irreversible once broadcast. Network fees and third-party conversion charges may apply.

7. Third-Party Beneficiaries

Withdrawals to unrelated third parties are generally prohibited unless specifically approved following enhanced verification and where lawful.

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8. Compliance Holds

The Company may place a temporary hold where reasonably necessary to investigate fraud, sanctions, suspicious activity, account compromise, payment reversal or other legal/compliance concerns. Such holds will not be used merely to obstruct a legitimate withdrawal.

9. Rejected Requests

If a request cannot be processed, the Company may ask the Client to correct details, complete verification or use an alternative verified method. Rejection of one payment route does not extinguish the Client's legitimate entitlement to available funds.

Legal review note: This document is designed as an operational legal draft for CRM deployment. It should be reviewed by qualified counsel for Altara Markets Ltd. before final public/client use, particularly for cross-border solicitation, licensing, consumer protection, privacy, tax and dispute-resolution requirements.

DOCUMENT APPROVAL / ELECTRONIC SIGNATURE

AUTHORIZED SIGNATORY	
DATE	17-08-2026

AUTHORIZED SIGNATURE / COMPANY SEAL